



**NEWS RELEASE**

For immediate release

## **PointClickCare Delivers Industry's First Electronic Health Record Platform to Embed INTERACT™ Quality Improvement Tools**

**Integrated Hospital Trend Tracker™ and Stop and Watch™ Alert Tools to streamline reduction of unnecessary hospital readmissions through an EHR system**

**Phoenix, AZ – October 7, 2013** – PointClickCare, the market leading Electronic Health Record (EHR) platform for the long-term and post-acute care industries, today announced at the 2013 American Health Care Association National Convention & Expo the availability of embedded INTERACT™ (Interventions to Reduce Acute Care Transfers) Hospital Trend Tracker™ and Stop and Watch™ tools into its EHR platform. The launch makes it the industry's only EHR platform to integrate the INTERACT tools directly within the clinical workflow of a software system and is the first deliverable of the eINTERACT project that began in late 2012.

eINTERACT is a joint initiative between PointClickCare and Florida Atlantic University (FAU), designed to bring the powerful quality improvement benefits of the INTERACT program to Electronic Health Records, resulting in a national standard to reduce unnecessary hospital readmissions amongst LTPAC providers.

The tools enable providers to capture additional data during admission and/or transfer and analyze the data to track key indicators such as Admission Log, Hospital Rates, Transfer Log, and Trend Tracking. With these powerful admission and readmission statistics at their fingertips, that can be used for root cause analysis and gap identification, providers may also use these measurements to strengthen ongoing partnerships with hospitals and provide definitive outcome data for participation in Accountable Care Organizations (ACOs).

The new embedded tools, originally released to PointClickCare pilot customers earlier in 2013, have already made an impact with LTPAC providers. Coral Odell, RN-BC, CLNC,C-NE, RAC-CT,CCN-C,CPRA, 2nd Floor Nurse Manager at Ebenezer Ridges Campus in Minnesota stated, "It gives us an opportunity to see trends and analyze which diagnosis are problematic, and where earlier detection may have prevented a

transfer to hospital. It is a great management and educational tool that will help us provide optimum levels of care to our residents while strengthening our relationships with hospitals."

Paul Wray, RN, Clinical Specialist at Touchstone Communities in Texas adds, "I have found that Case Managers and operations personnel at hospitals like the convenience of the easy to digest trend reports and graphs."

Upon completion of the full eINTERACT specification, certification will be available to EHR platform vendors through an independent panel of industry stakeholders.

PointClickCare will be demonstrating the integrated Hospital Trend Tracker and Stop and Watch tools in Booth 1001 at the AHCA/NCAL national exhibition, October 7-8, 2013.

For more information on the eINTERACT initiative, visit [www.einteract.info](http://www.einteract.info)

#### **About eINTERACT**

eINTERACT is a Florida Atlantic University initiative designed to bring the benefits of the INTERACT quality improvement program to Electronic Health Record (EHR) software platforms through an industry-standard program. eINTERACT embeds the evidence-based and expert-recommended clinical protocols of the nationally accepted INTERACT program, including methods for risk identification, evaluation, documentation, and inter-provider communication, for specific health events that commonly result in potentially preventable hospitalizations directly within the electronic workflow framework of an EHR solution.

#### **About PointClickCare**

PointClickCare Electronic Health Record (EHR) platform of choice for the long-term care industry, proven to deliver staff satisfaction, business results, and improved outcomes. The combination of PointClickCare's intuitive web-based software and value-driven implementation model enables long-term care providers of all sizes, from single independent homes to the largest multi-facility providers, to deliver a higher standard of health care while experiencing superior financial performance. Over 8,500 long-term care providers throughout North America have chosen to trust their business to PointClickCare. For more information on PointClickCare's proven Software-as-a-Service EHR platform, visit [www.pointclickcare.com](http://www.pointclickcare.com).

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